

Blue Doors Cancellation Policy

General:

Changes of your booking or a Cancellation have to be done written, e.g. via E-Mail. Once you received a booking confirmation, the reservation is mandatory for both sides, guest and hostel.

Depending on the amount in EUR of your booking, you will find different categories, regarding pre-payment and cancellation policy.

Category 1: for bookings less than 100€

- up to 1 day before arrival free of charge
- 100% cancellation fee from 1 day before arrival and no-show

Category 2: For bookings from a value of 100€ to 250€

- up to 2 days before arrival free of charge
- 100% cancellation fee from 2 days before arrival and no-show

Category 3: For bookings from a value of 250€ to 1500€

- up to 7 days before arrival free of charge
- up to 3 days before arrival 25% cancellation fee (corresponds to the deposit)
- 100% cancellation fee from 3 days before arrival and no-show

Category 4: For bookings from a value of 1500€ to 3000€

- up to 30 days before arrival free of charge
- up to 14 days before arrival 25% cancellation fee
- up to 7 days before arrival 50% cancellation fee (corresponds to the deposit)
- 100% cancellation fee from 7 days before arrival and no-show

- **Category 5: Bookings from a value of 3000 €**
- up to 90 days before arrival 25% cancellation fee of the total price
- up to 30 days before arrival 50% cancellation fee of the total price, (corresponds to the deposit)
- up to 14 days before arrival 75% cancellation fee of the total price
- from 14 days or no-show 100% cancellation fee of the total price

Category	Booking value in EUR
1	<100
2	100 - 250
3	250 – 1500
4	1500 – 3000
5	> 3000

The guest reserves the right to prove lower damage and the hostel to prove higher damage.

Timely cancellations must be reported to the Blue Doors Hostel by letter or E-Mail.

Blue Doors Hostel